



Withdrawal Policy (for Digital Services)

Applies to **consumers** (§ 13 BGB). Entrepreneurs (§ 14 BGB) generally have no statutory right of withdrawal.

Right of Withdrawal

You have the right to withdraw from this contract within **14 (fourteen) days** without giving any reason. The withdrawal period is fourteen days from the day the **contract is concluded**.

To exercise your right of withdrawal, you must inform us

SpoofScan – Juergen Kossowski

Windmuehlenstrasse 9, Phone.: +49 (0) 34298 141579, 04425 Taucha, Germany

Email: widerruf@spoofscan.com

by means of a clear statement (e.g., by email or letter) of your decision to withdraw from this contract. You may use the model withdrawal form linked below, which is not mandatory. To meet the withdrawal deadline, it is sufficient for you to send your communication before the withdrawal period has expired.

Effects of Withdrawal

If you withdraw from this contract, we will reimburse you all payments that we have received from you without undue delay and at the latest within **14 (fourteen) days** from the day on which we received notice of your withdrawal.

We will use the same means of payment that you used for the original transaction: refund in **SOL** to the wallet originally used. The **EUR amount** will be converted into **SOL** at the exchange rate applicable at the time the original payment was received. You will not incur any fees for such reimbursement.

Commencement During the Withdrawal Period & Compensation for Value (Services)

If you requested that we begin providing the service **before the withdrawal period** has expired, your right of withdrawal remains in effect until the contract has been fully performed.

If you withdraw **before** we have fully performed the service, you must pay compensation for the value of the partial service already provided up to the time of your withdrawal. The amount is calculated proportionally based on the contractually agreed total price for the service period.

Your right of withdrawal **lapses** only if we fully perform the service within the withdrawal period and you had previously expressly consented to performance commencing during the withdrawal period and acknowledged that you are aware that you may lose your right of withdrawal upon full performance.

Legal basis: § 356 (4), § 357 (8) BGB.

Digital Content (only if additionally provided)

If, by way of exception, we provide **digital content** (not supplied on a tangible medium) separately (e.g., downloads), the right of withdrawal expires when execution begins, after you have expressly consented to the commencement of execution and confirmed your knowledge that this causes the loss of your right of withdrawal.

Legal basis: § 356 (5) BGB.

Statutory Warranty Rights Unaffected

Irrespective of your right of withdrawal, your **statutory rights for digital products/services** under §§ 327 et seq. BGB remain **unaffected**.

Pseudonymous Allocation & Refund (Telegram ID / Tx Hash / Wallet)

We process contracts and refunds pseudonymously using technical identifiers. To uniquely attribute your declaration and payments, we require the following information (instead of name / address):

- **Telegram ID** (numeric ID) and **Telegram username** (if available),
- **Transaction signature** (Base58) and, where applicable, **Block & Timestamp**,
- **Sender wallet address**,
- **Service description** and **ordered on / received on** (date).

These fields are marked as “**required**” in our **PDF withdrawal form**; without this information, unique attribution and refund are not possible.

Note: Name / address are not necessary for attribution; the technical identifiers above are decisive. The PDF form can be completed digitally, saved, and sent by email as an attachment. Please include your **Telegram ID** in the email subject line.

Exclusion or Early Expiry of the Right of Withdrawal

The right of withdrawal does not apply to contracts for the supply of digital content which is not supplied on a tangible medium **where** we have begun execution after you have

- expressly consented to us commencing execution before the withdrawal period has expired; and
- acknowledged that you lose your right of withdrawal once execution has begun.

For **services**, the right of withdrawal expires early if the service has been fully performed and you had previously expressly consented to execution during the withdrawal period and acknowledged your awareness of the possible loss of the right of withdrawal.

Last updated: 28 September 2025

↓ You can complete the PDF form on your computer, save it, and then send it as an email attachment. Please put your Telegram ID in the email subject line.

Withdrawal Form (for digital services)

Complete and return this form only if you wish to withdraw from the contract.

- **To:** SpoofScan, Juergen Kossowski, Windmuehlenstrasse. 9, 04425 Taucha, Germany E-Mail: widerruf@spoofscan.com
- I/We hereby withdraw from the contract concluded by me/us for the provision of the following service:

Service description: Telegram-Information Service for CEX Anomaly Alerts

- Ordered on: _____ Received on: _____
- Consumer(s) Telegram-ID: _____
- Consumer(s) Telegram User-Name: _____

To correctly allocate your payment, this information is required.

Transaction Details (Solana Blockchain)

- Transaction signatur: _____
(copy Base58-encoded signature on Solscan and paste here):
- Block & Timestamp: _____
(if known)
- Sender-Wallet: _____
- Signature of the consumer(s) _____
(only if this form is submitted on paper)
- Date: _____